

Academic Personnel Short Profile

University:	Frederick University
Reg. ID:*	ta.edu.ko
Surname:	KONSTANTAKOPOULOU
Name:	OLYMPIA
Rank:	Teaching Assistant
School:	School of Health Sciences, MSc in Health Management
Department:	Distance Learning
Scientific Domain:**	Health Management, Economics, Policy, Total Quality Management, Statistics

**Registration ID as provided by the University*

*** Field of Specialization*

Academic qualifications (list by highest qualification)

Qualification	Year	Awarding Institution	Department	Thesis title
PhDc in Health Services Management and Evaluation	2015-today	National and Kapodistrian University of Athens	Department of Nursing	PhDc
Pedagogical and Teaching Proficiency Certificate	2012	School of Pedagogical and Technological Education	School of Pedagogical and Technological Education	Pedagogical and Teaching Proficiency Certificate, Annual Training Program for Teachers
Bachelor's degree	2014	Athens University of Economics and Business (AUEB)	Department of Economics	Bachelor's degree in Economics (Specialization: Financial economics)
Master's degree in	2010	National and Kapodistrian University of Athens	Department of Nursing	Master's degree in Health Services Management
Bachelor's degree	2005	Athens University of Economics and Business (AUEB)	Department of Management Science and Technology	Bachelor's degree in Management Science and Technology (Specialization: Economics and Management Computers Engineer)

Employment history–List by the three (3) most recent				
Period of employment		Employer	Location	Position
From	To			
2013	Today	Center for Health Services Management and Evaluation, Department of Nursing, National and Kapodistrian University of Athens	Athens, Greece	Research Fellow, Teaching assistant
2017	Today	World Health Organisation (WHO) – Regional Office for Europe, Athens, Greece	Athens, Greece	External Consultant
2009	2015	Inter-University Postgraduate Programme in Health Services Management-Health Informatics, Department of Nursing, National and Kapodistrian University of Athens	Athens, Greece	Teaching Assistant in the fields of Research Methodology – Introduction to SPSS, Health Economics, Operational Research and Project Management

Key <u>refereed</u> journal papers, monographs, books, conference publications etc. List the five (5) more recent and other ten (10) selected– categories may overlap.(max total 15)						
Ref. Number	Year	Title	Other authors	Journal/Conference/Publisher	Vol.	Pages
1	2019	Correlation of glycosylated hemoglobin (HbA1c) levels with histological and ultrasound characteristics of the carotid plaque in diabetic and non-diabetic patients	Dodos I., Georgopoulos S., Dodos K., Konstantakopoulou O., Grammatoglou X., Dervisis K., Bakoyiannis C., Klonaris C.	Ann Vasc Surg.	1	S0890-5096
2	2019	Inappropriate Use of Public Hospitals Emergency	Galanis P., Siskou O., Charalambous G.,	Stud Health Technol Inform	262	262:22-4-227

		Departments in Greece: Magnitude and Associated Factors	Konstantakopoulou O., Liarigkovinou A., Karagkouni I., Tsolas G., Chatzi P., Giotaki A., Keramidas G., Nikolakakou A., Papachristou A., Papatheodorou P., Papastefanopoulou V., Skountzos I., Thermogianni A., Kaitelidou D.			
3	2019	Measuring Patient Experiences from Intensive Care Units to Improve Health IT Systems and Nursing Care	Kelepouri M., Siskou O., Galanis P., Konstantakopoulou O., Kalokairinou A., Mantas J., Kaitelidou D.	Stud Health Technol Inform	262	262:166-167
4	2019	Experiences and Quality of Life in Critically Ill Patients: Can Technology Lead to Improvements?	Peleka P., Siskou O., Galanis P., Konstantakopoulou O., Diomidous M., Kalokairinou A., Kaitelidou D.	Stud Health Technol Inform	262	122-125
5	2019	Survival rate of incoming patients with cardiac arrest at the cardiology infirmary of the emergency department of a public hospital in Greece.	Papadopoulou, S., Konstantakopoulou, O., Kalogianni, A., Kelesi-Stavropoulou, M., & Kapadohos, T.	Health & Research Journal	5(2)	53-65
6	2019	Investigating physicians' and patients' oral health knowledge: a field needed interdisciplinary policy making approach	Androula Aggelidou Galazi, Olga Siskou, Iliana Karagkouni, Christine Giannaki, Chrystala Charalampous, Olympia Konstantakopoulou & Theodorou M.	International Journal of Health Promotion and Education	57(6)	343-354
7	2019	Development and validation of measurement tools for user experience evaluation surveys in the public primary health care facilities in Greece: a	Kaitelidou D., Economou C., Galanis P., Konstantakopoulou O., Siskou, O., Domete S., de Boer D., Boerma W.,	BMC Family Practice	20 (1)	49

		mixed methods study.	Groenewegen P.			
8	2019	A Qualitative Approach for the Development of a Patient Experiences Questionnaire in Primary Healthcare Settings	Economou C., Bistaraki A., Galanis P., Siskou O., Kaitelidou D.	International Journal of Caring Sciences (IJCS)	12(1)	124-131
9	2018	Barriers in access to pharmaceutical care in Greece: the case study of the out-of-hospital management of patients with acute asthma	Kaitelidou, D., Economou, C., & Charalambous, G	Frontiers in Public Health	6	199
10	2018	Job Satisfaction of Mental Health Workers in Psychosocial Rehabilitation Centres in a Rural Area of Greece	Charalambous, G., Xenikakis, N., Skitsou, A., Biskanaki, E.	International Journal of Caring Sciences (IJCS)	11/3	
11	2017	The Effects of Music on Cancer Patients Submitted to Chemotherapy Treatment	Spilioti E., Galanis P., Kalokairinou A.	International Journal of Caring Sciences (IJCS)	10/3	
12	2017	Living With Chronic Diseases In Greece: Investigating Health Services Utilization Patterns And Economic Consequences	Siati G., Monokrousou M., Siskou O., Galanis P., Kaitelidou D., Theodorou M.	Value in Health	20(9)	A671
13	2016	Patient Satisfaction in Public and Private Hospitals in Cyprus	Chari, F., Jelastopulu, E., Kaitelidou, D., Galanis, P., Charalambous, G.	Scandinavian Journal of Caring Sciences	9(3)	781-791
14	2015	Evaluating Cost Sharing Measures in Public Primary Units in Greece: Cost Sharing Measures in Primary Care	Siskou, O., Stokou, H., Theodorou, M., Kaitelidou, D., Galanis, P., Tsavalias, K., Charalambous, G., & Liaropoulos, L. L.	International Journal of Reliable and Quality E-Healthcare (IJRQEH)	4(4)	52-62
15	2015	Investigating The Accessibility Of Uninsured Population To Health Services In Greece	Polyzou, P., Kaitelidou, D., Galanis, P., Siskou, O., Kalogeropoulou, M.	Value in Health	18(7)	A526-A527

Exhibitions (where applicable).List the five (5) more recent and other five (5) selected. (max total 10)					
Ref. Number	Date	Topic	International / Local	Location	Role in Exhibition
1	2018	EVALUATING THE ECONOMIC CONSEQUENCES OF NOVEL AGENTS FOR TREATING HODGKIN LYMPHOMA IN GREECE	International	ISPOR Congress, Barcelona, Spain	Researcher/ Presenter
2	2018	PATIENT SATISFACTION FROM INSTRUCTIONS OF COLONOSCOPY PREPARATION AND COST ASSESSMENT OF INADEQUATE BOWEL PREPARATION	International	ISPOR Congress, Barcelona, Spain	Researcher/ Presenter
3	2018	COST OF MOTOR NEURONE DISEASE IN CYPRUS	International	ISPOR Congress, Barcelona, Spain	Researcher/ Presenter
4	2018	EVALUATING THE ECONOMIC IMPACT OF NOVEL AGENTS FOR TREATING MULTIPLE MYELOMA	International	ISPOR Congress, Barcelona, Spain	Researcher/ Presenter
5	2018	ESTIMATING THE COST OF A CAESAREAN SECTION IN A PUBLIC HOSPITAL IN CYPRUS	International	ISPOR Congress, Barcelona, Spain	Researcher/ Presenter
6	2017	Competencies Of Formal Carers Regarding Basic Clinical And Soft Skills In The Provision Of Outpatient Services And Patients' Perspective: The Two Sides Of The Same Coin	International	ISPOR Congress, Glasgow, Scotland	Researcher/ Presenter
7	2017	Cross Border Reproductive Care: Profile and Incentives of Women Travelling to Greece for IVF Treatment	International	ISPOR Congress, Glasgow, Scotland	Researcher/ Presenter
8	2017	Quality of Life of Asthma Patients In Greece: What Can We Do to Improve It?	International	ISPOR Congress, Glasgow, Scotland	Researcher/ Presenter
9	2016	Evaluation of adherence to	International	ISPOR Congress,	Researcher/

		management guidelines of asthmatic patients in Greece and measures to implement to achieve asthma control		Vienna, Austria	Presenter
10	2016	The management and costs of multiple myeloma in Greece: mapping the local treatment pathway and associated resource use	International	ISPOR Congress, Vienna, Austria	Researcher/ Presenter

Research Projects. List the five (5) more recent and other ten (10) selected– categories may overlap (max total 15)				
Ref. Number	Date	Title	Funded by	Project Role*
1	2018-2021	Improving Stroke care in Greece in terms of management, costs and health outcomes - SUN 4 Patients (Stroke Units Necessity for Patients)	GGET-ELIDEK	Research Team Member
2	2018-2019	Support to the Ministry of Health of Greece in conducting user satisfaction surveys in the local health units (TOMYs)	World Health Organization (WHO)	Research Team Member /Consultant - Local Expert Group Member
3	2018	Support to the Ministry of Health of Greece in developing a National Strategy/Strategic Plan on Human Resources for Health	World Health Organization (WHO)	Research Team Member /Consultant - Local Expert Group Member
4	2017-2018	Support to the Ministry of Health of Greece in developing the tools for conducting periodic user satisfaction surveys in public health care facilities	World Health Organization (WHO)	Research Team Member /Consultant - Local Expert Group Member
5	2017-2018	Development of 'AMD Book': The disease burden of Age Related Macular Degeneration (AMD) and available treatment	NOVARTIS HELLAS	Research Team Member /Field and Desk Researcher, Statistician
6	2016-2017	Introduction of Ixazomib for treating Multiple Myeloma Patients in Greece: Investigating Budget Impact on National Organization for Health Care Services Provision (EOPYY)	TAKEDA HELLAS	Research Team Member

7	2016-2017	The management and costs of Hodgkin lymphoma in Greece: investigating physicians value perception of innovation and mapping the local treatment pathway	TAKEDA HELLAS	Research Team Member
8	2015-2017	"I CARE" (Erasmus+, KA2-Cooperation for Innovation and the Exchange of Good Practices Strategic Partnerships for higher education)	Erasmus+ Programme of the European Union	Research Team Member

**Project Role: i.e. Scientific/Project Coordinator, Research Team Member, Researcher, Assistant Researcher*

Consulting Services and/or Participation in Councils / Boards/ Editorial Committees. List the five (5) more recent and other five (5) selected. (max total 10)				
Ref. Number	Period	Organization	Title of Position or Service	Key Activities
1	2018-2019	World Health Organization (WHO)	Consultant - Local Expert Group Member	Support to the Ministry of Health of Greece in conducting user satisfaction surveys in the local health units (TOMYs)
2	2018	World Health Organization (WHO)	Consultant - Local Expert Group Member	Support to the Ministry of Health of Greece in developing a National Strategy/Strategic Plan on Human Resources for Health
3	2017-2018	World Health Organization (WHO)	Consultant - Local Expert Group Member	Support to the Ministry of Health of Greece in developing the tools for conducting periodic user satisfaction surveys in public health care facilities