



## Academic Personnel Short Profile / Short CV

|                           |                                       |
|---------------------------|---------------------------------------|
| <b>University:</b>        | Frederick University                  |
| <b>Surname:</b>           | Frangeskou                            |
| <b>Name:</b>              | Marianna                              |
| <b>Rank/Position:</b>     | Assistant Professor                   |
| <b>School:</b>            | School of Business and Law            |
| <b>Department:</b>        | Business Administration               |
| <b>Scientific Domain:</b> | Logistics and Supply Chain Management |

### Academic qualifications

| Qualification | Year | Awarding Institution                   | Department                                     | Thesis title (Optional Entry) |
|---------------|------|--|--|-------------------------------|
| PhD           | 2018 | University of Bath                     | Information, Decisions and Operations Division |                               |
| MSc           | 2013 | Barcelona Graduate School of Economics | Specialized Economic Analysis                  |                               |
| BSc           | 2012 | University of Cyprus                   | Economics                                      |                               |

### Employment history in Academic Institutions/Research Centers

| Period of employment |      | Employer   | Location    | Position            |
|----------------------|------|--|-------------|---------------------|
| From                 | To   |  |             |                     |
| 2018                 | 2023 | Tilburg University   | Netherlands | Assistant Professor |
| 2019                 | 2020 | Brazil Centre for Innovation & Sustainability<br>COPPEAD Graduate School of Business | Brazil, Rio | Research Visiting   |

|      |      |   |  |                       |
|------|------|---|--|-----------------------|
|      |      | Responsibility & Transparency   |  |                       |
| 2018 | 2021 | Medical School,<br>University of Nicosia  |  | Academic collaborator |
| 2014 | 2017 | Department of<br>Management, Patient<br>Admissions<br>Department, Royal<br>United Hospitals NHS<br>Foundation Trust |  | Research Assistant    |

**Key refereed journal papers, monographs, books, conference publications etc. (up to ten May 2021)**

| Ref. Number | Year | Title   | Other authors                                       | Journal and Publisher / Conference   | Vol. | Pages                     |
|-------------|------|---|---|--|------|---------------------------|
| 1           | 2020 | Cultural tensions in lean healthcare implementation: A paradox theory lens'   | Erthal, A., Frangeskou, M. and Marques, L.          | International Journal of Production Economics  | 233  | 10796<br>8-<br>10796<br>8 |
| 2           | 2020 | Implementing standardized flow: navigating operational and professional dependencies  | Frangeskou M., Lewis, M & Vasilakis, C              | International Journal of Operations & Production Management.   | 40   | 1177-<br>1199             |
| 3           | 2015 | Dehydration in the elderly: A review focused on economic burden.  | Frangeskou M., Lopez-Valcarcel B., & Serra-Majem L. | Journal of Nutrition, Health & Aging   | 19   | 619–<br>627               |
| 4           | 2022 | Analysis of interim results of the study to evaluate massive open online course (MOOC) on quality improvement in healthcare.                                | Frangeskou M., Lickess S. & Vasilakis C             | 30th EurOMA conference, 3 – 5 July 2023, Lueven, Belgium   |      |                           |
| 5           | 2022 | Exploring the role of job crafting in managing the tensions of standardized work in healthcare settings.  | Frangeskou M., Erthal A., Ndibalema R.              | 29th EurOMA Conference, 1 - 6 July 2022 Berlin   |      |                           |
| 6           | 2022 | Exploring the role of job crafting in managing the tensions of standardized work in healthcare settings.  | Frangeskou M., Erthal A., Ndibalema R.              | 82nd Annual Meeting of the Academy of Management: A Hybrid Experience, 5-9 August 2022, Seattle      |      |                           |
| 7           | 2020 | The intersection among telemedicine, patient participation in health service production and adherence to medical treatment: a systematic literature review. | Araujo C., Moreira C. and Frangeskou M.             | 27 th annual EurOMA conference, 29th - 30th of June 2020, Conference – Online, University of Warwick |      |                           |
| 8           | 2019 | Navigating the Tensions between Standardized and Professional Work:   | Frangeskou M, Lewis M and Vasilakis C               | 80th Annual Meeting of the Academy of Management   |      |                           |

|    |      |  |                                       |   |  |  |
|----|------|--|---------------------------------------|---|--|--|
|    |      | Implementing a Standardized Stroke Care Pathway.   |                                       | conference, 7-11 August 2020, Vancouver, Canada   |  |  |
| 9  | 2019 | The interplay between Deliberate Care Process Flow, Shared Resources and Active collaboration in a human operated setting. The case of implementing a clinical care pathway. | Frangeskou M, Lewis M and Vasilakis C | 26th annual EurOMA conference, 17-19 June 2019, Helsinki, Finland                                     |  |  |
| 10 | 2019 | Exploring the implementation of standardized processes in a professional setting.  | Frangeskou M, Lewis M and Vasilakis C | 79th Annual Meeting of the Academy of Management conference, 9-13 August 2019, Boston, Massachusetts. |  |  |

| Research Projects (up to ten May 2021) |          |   |                    |              |
|--|----------|---|--------------------|--------------|
| Ref. Number                            | Date     | Title   | Funded by          | Project Role |
| 1                                      | 2022-now | Team Resilience in Healthcare   | Self- funded       | Leader       |
| 2                                      | 2020-now | Managing the tensions of standardized work in healthcare settings: the job-crafting lens                                    | Self funded        | Leader       |
| 3                                      | 2020-now | Analysis of interim results of the study to evaluate massive open online course (MOOC) on quality improvement in healthcare | University of Bath | Leader       |

| <b>Awards / International Recognition</b> |             |                                   |   |
|---|-------------|-----------------------------------|---|
| <b>Ref. Number</b>                        | <b>Date</b> | <b>Title</b>                      | <b>Awarded by:</b>  |
| 1   | 2022        | Research Visiting Bath University | Bath University   |
| 2   | 2020        | Research Visiting Scholarship     | COPPEAD Graduate School of Business at the Centre for Innovation & Sustainability, Rio de Janeiro, Brazil |
| 3   | 2018        | Chris Voss Best Paper Award       | 25th Annual European Operations Management Association, Conference, Budapest, Hungary                     |
| 4   | 2014-2017   | PhD Studentship                   | University of Bath and Royal United Hospitals NHS Foundation Trust  |
| 5   | 2015-2016   | Training Expenses Grant           | University of Bath  |