



Academic Personnel Short Profile / Short CV

University:	Frederick University
Surname:	Frangiskou
Name:	Marianna
Rank/Position:	Assistant Professor
School:	Business and Law
Department:	Business Administration
Scientific Domain:	Logistics and Supply Chain Management

Academic qualifications				
Qualification	Year	Awarding Institution	Department	Thesis title (Optional Entry)
PhD	2018	University of Bath	Information, Decisions and Operations Division	
MSc	2013	Barcelona Graduate School of Economics	Economics and Health Economics	
BSc	2012	University of Cyprus	Economics	

Employment history in Academic Institutions/Research Centers				
Period of employment		Employer	Location	Position
From	To			
2023	now	Frederick University	Cyprus	Assistant Professor
2018	2023	Tilburg University	Netherlands	Assistant Professor
2019	2020	Brazil Centre for Innovation & Sustainability COPPEAD Graduate	Brazil, Rio	Research Visiting

		School of Business Responsibility & Transparency		
2018	2021	Medical School, University of Nicosia		Academic collaborator
2014	2017	Department of Management, Patient Admissions Department, Royal United Hospitals NHS Foundation Trust		Research Assistant

Key refereed journal papers, monographs, books, conference publications etc. (up to ten May 2021)						
Ref. Number	Year	Title	Other authors	Journal and Publisher / Conference	Vol.	Pages
1	2020	Cultural tensions in lean healthcare implementation: A paradox theory lens'	Erthal, A., Frangeskou, M. and Marques, L.	International Journal of Production Economics	233	10796-10798
2	2020	Implementing standardized flow: navigating operational and professional dependencies	Frangeskou M., Lewis, M & Vasilakis, C	International Journal of Operations & Production Management.	40	1177-1199
	2023	Managing the tensions of standardized work processes in healthcare operations: The job crafting lens	Frangeskou M., Erthal A., Ndibalema R.	Journal of Business Research	173	
3	2015	Dehydration in the elderly: A review focused on economic burden.	Frangeskou M., Lopez-Valcarcel B., & Serra-Majem L.	Journal of Nutrition, Health & Aging	19	619–627
4	2022	Analysis of interim results of the study to evaluate massive open online course (MOOC) on quality improvement in healthcare.	Frangeskou M., Lickess S. & Vasilakis C	30th EurOMA conference, 3 – 5 July 2023, Lueven, Belgium		
5	2022	Exploring the role of job crafting in managing the tensions of standardized work in healthcare settings.	Frangeskou M., Erthal A., Ndibalema R.	29th EurOMA Conference, 1 - 6 July 2022 Berlin		
6	2022	Exploring the role of job crafting in managing the tensions of standardized work in healthcare settings.	Frangeskou M., Erthal A., Ndibalema R.	82nd Annual Meeting of the Academy of Management: A Hybrid Experience, 5-9 August 2022, Seattle		
7	2020	The intersection among telemedicine, patient participation in health service production and adherence to medical treatment: a systematic literature review.	Araujo C., Moreira C. and Frangeskou M.	27 th annual EurOMA conference, 29th - 30th of June 2020, Conference – Online, University of Warwick		

8	2019	Navigating the Tensions between Standardized and Professional Work: Implementing a Standardized Stroke Care Pathway.	Frangeskou M, Lewis M and Vasilakis C	80th Annual Meeting of the Academy of Management conference, 7-11 August 2020, Vancouver, Canada		
9	2019	The interplay between Deliberate Care Process Flow, Shared Resources and Active collaboration in a human operated setting. The case of implementing a clinical care pathway.	Frangeskou M, Lewis M and Vasilakis C	26th annual EurOMA conference, 17-19 June 2019, Helsinki, Finland		
10	2019	Exploring the implementation of standardized processes in a professional setting.	Frangeskou M, Lewis M and Vasilakis C	79th Annual Meeting of the Academy of Management conference, 9-13 August 2019, Boston, Massachusetts.		

Research Projects (up to ten May 2021)				
Ref. Number	Date	Title	Funded by	Project Role
1	2022-now	Team Resilience in Healthcare	Self- funded	Leader
2	2020-now	Managing the tensions of standardized work in healthcare settings: the job-crafting lens	Self funded	Leader
3	2020-now	Analysis of interim results of the study to evaluate massive open online course (MOOC) on quality improvement in healthcare	University of Bath	Leader

Awards / International Recognition			
Ref. Number	Date	Title	Awarded by:
1	2022	Research Visiting Bath University	Bath University
2	2020	Research Visiting Scholarship	COPPEAD Graduate School of Business at the Centre for Innovation & Sustainability, Rio de Janeiro, Brazil
3	2018	Chris Voss Best Paper Award	25th Annual European Operations Management Association, Conference, Budapest, Hungary
4	2014-2017	PhD Studentship	University of Bath and Royal United Hospitals NHS Foundation Trust
5	2015-2016	Training Expenses Grant	University of Bath

Other Achievements			
Ref. Number	Date	Title	Key Activities:
1	2022-2023	Best Teacher Award Tilburg University	